



Your DocFind® Online Directory

V-BENNSM Providers

It's easy to find network providers

When you and your family need care, you can look for doctors and hospitals in your provider networks, including the V-BENN. It's easy when you use the online DocFind directory from Aetna.* With up-to-date listings, you can search for providers by name, specialty, gender, hospital affiliations and more.

Find network providers online in just a few quick steps

You can use the DocFind directory anywhere you have Internet access. To find V-BENN PCMH general practitioners or V-BENN Aexcel specialists, just:

1. Visit <http://www.aetna.com/docfind/custom/mymeritain/>.
2. Click on *If you are looking for providers for the V-BENN plan*, [click here](#).
3. Choose either *V-BENN General Practitioners*, or *V-BENN Specialists*, depending on the type of provider you are looking for.

Please note, specialties in the V-BENN include: cardiology and cardiothoracic surgery (heart and chest cavity), gastroenterology (stomach and digestion), obstetrics and gynecology (female reproduction), orthopedics (foot care), general surgery, urology (bladder and kidneys), otolaryngology (ear, nose and throat), neurosurgery and neurology (brain and spinal cord), plastic surgery, vascular surgery (arteries and veins).

4. Scroll through the list to choose a V-BENN provider. All providers are listed in alphabetical order. You can easily find a specific provider by right-clicking on the document, choosing *Find* from the list and typing in the name of the provider into the pop-up search box. You can also increase the view size by moving your cursor to the middle of the page and pressing the + button on your keyboard.

To find non-PCMH general practitioners that are in the Aetna Choice® POS II network, or for specialists and facilities not included in the list of V-BENN specialties, just:

1. Visit <http://www.aetna.com/docfind/custom/mymeritain/>.
2. Key in the type of provider, specialty, procedure or condition under *Who or what are you looking for?* and the desired geographical area under *Where?*. Click *Search*.

3. Choose *Aetna Choice POS II* under *Select a Plan*, depending on which secondary network you access.
4. Choose your provider from the list of providers displayed on the results screen. You can learn more about each by clicking on the provider's name.
5. Narrow your search results by using the filters under *Narrow Your Results*. Choices include *Hospital Affiliations*, *Group Affiliations*, *Accepting New Patients*, *Languages*, *Gender* and *Specialty*.
6. For more search tips, you can click on *Search Tips and FAQs* on the home screen.

If you have questions while searching for a doctor or hospital, simply click on the *Contact DocFind* link. It's at the top of any DocFind page. You'll be able to send a quick comment or question.

Find providers by phone

Need a provider when you're not near a computer? No problem. Simply call Meritain Health Customer Service using the phone number on your member ID Card.

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